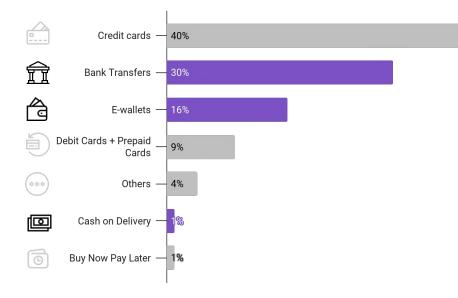


PAYMENTS METHODS. BRAZIL

Popularity of e-commerce payment methods



Market Projection

Brazil accounts for one-third of Latin America's e-commerce market, driven by innovative payment systems

Annual CAGR growth rate of Digital Payments during 2024–2029

28.9%

\$862.5B

Anticipated e-commerce transaction value in 2029 compared to current **\$242.3B**

source: Statista, Oct 2024



| Method | ΡΙΧ |
|---------------------|--|
| Туре | Bank transfer |
| Category | Bank |
| Payments | Yes |
| Disbursements | Yes |
| Authorization speed | Instant |
| Refunds | Yes, full & partial |
| Available with | Banks & Fintechs, retail stores, e-commerce, government |

PIX is Brazil's real-time payment system, used by over 140 million individuals and businesses. Operated by the Central Bank, it processes transactions 24/7, with over 70% of Brazilians actively using it since its launch in 2020.

- -• Speed: Transactions settle in less than 10 seconds, making it ideal for urgent payments and real-time transfers.
- Cost-Free for Individuals: Most personal transactions are free, eliminating traditional bank fees and appealing to cost-conscious users.
- Widespread Merchant Adoption: Accepted by over 10 million businesses, ranging from e-commerce platforms to small retailers and service providers.



155M users

Î

| Method | Open Finance |
|---------------------|--|
| Туре | Bank transfer |
| Category | Bank |
| Payments | Yes |
| Disbursements | No |
| Authorization speed | Instant |
| Refunds | Yes, full & partial |
| Available with | Banks & Fintechs, retail stores, e-commerce, government |

Bank transfers remain a staple for larger transactions in Brazil, supported by all major banks. In 2023, they accounted for 18% of all digital payments and more than 30% of e-commerce transactions in the country.

- Secure for High-Value Transactions: Preferred by businesses and individuals for large-value payments, ensuring reliability and traceability
- Integrated Services: Supported by 98% of financial institutions, with seamless functionality via mobile and online banking apps
- Consumer and Business Trust: Considered a secure and formal payment method for personal, professional, and e-commerce-related transactions



112M users

PicPay

| Method | PicPay |
|---------------------|--|
| Туре | E-wallet |
| Category | Wallet |
| Payments | Yes |
| Disbursements | No |
| Authorization speed | Instant |
| Refunds | Yes, full & partial |
| Available with | Banks & Fintechs including PIX, retail stores, e-commerce, mobile top up |

PicPay, Brazil's largest digital wallet, had over 35 million active users by the end of 2023. It supports peer-to-peer transfers, QR payments, and bill payments while offering credit services.

- Dominance in Peer-to-Peer Transactions: PicPay captures a significant share of digital wallet transfers, making it the preferred choice for personal payments among Brazilians
- Versatile QR Payment System: The platform's QR payment feature is widely
 accepted by numerous merchants, facilitating both online and in-store transactions
- Integrated Financial Services: Beyond payments, PicPay offers a suite of financial products, including loans and credit card management, appealing to a broad user base seeking comprehensive financial solutions



78M users

🛡 ame

| Method | AME |
|---------------------|--|
| Туре | E-wallet |
| Category | Wallet |
| Payments | Yes |
| Disbursements | No |
| Authorization speed | Instant |
| Refunds | Yes, full & partial |
| Available with | Banks & Fintechs including PIX, retail stores, e-commerce, mobile top up |

AME Digital, backed by Lojas Americanas, is a popular digital wallet in Brazil, enabling cashless payments, cashback, and utility bill settlements. By 2023, it had 25 million registered users.

- Cashback Rewards: Strong cash back incentives for purchases make it attractive to frequent shoppers
- Reach: The partnership with Lojas Americanas allows AME Digital to access customers in 1,700+ physical locations, as well as on Americanas.com, which is one of Brazil's leading e-commerce platforms
- Cash back Rewards: Strong cashback incentives for purchases make it attractive to frequent shoppers



25M users



| Method | Mercado Pago |
|---------------------|--|
| Туре | E-wallet |
| Category | Wallet |
| Payments | Yes |
| Disbursements | No |
| Authorization speed | Instant |
| Refunds | Yes, full & partial |
| Available with | Banks & Fintechs including PIX, retail stores, e-commerce, mobile top up |

Mercado Pago, a fintech arm of Mercado Libre, an e-commerce giant, is a leading e-wallet in Brazil with over 50 million active users in 2023. It supports e-commerce payments, peer-to-peer transfers, and in-store QR payments, dominating online retail transactions.

- Integrated with Mercado Libre: As the payment arm of Brazil's largest e-commerce platform, Mercado Pago processes more than 30% of e-commerce transactions in the country
- Multi-Functionality: Offers a comprehensive range of financial services, including savings accounts, bill payments, and peer-to-peer transfers, in one app
 - Retailer Adoption: Widely used by millions of merchants, with strong growth in physical stores for QR payments and promotional campaigns



50M users

Boleto

| Method | Boleto |
|---------------------|--|
| Туре | Cash-in |
| Category | Offline |
| Payments | Yes |
| Disbursements | No |
| Authorization speed | Hours |
| Refunds | Yes, full & partial |
| Available with | Banks & Fintechs, retail stores, e-commerce, government |

Boleto Rápido is a traditional payment method in Brazil, allowing users to pay bills or purchases via printed slips or barcodes. Over 3.7 billion boletos were issued in 2022, making it a key option for unbanked populations.

- Accessibility: Available to all, even without a bank account, and payments can be made at banks, lottery shops, or through online platforms, over 48,000 locations across Brazil
- Offline Functionality: Ideal for consumers without regular internet access, as bar codes can be generated offline and paid in cash
- Universal Acceptance: Widely used for utilities, subscriptions, taxes, and purchases across e-commerce platforms



50M boletos are generated each month