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Manila

118.3M

Time zone **GMT +8**

Philippine peso

Top E-commerce Industries

Electronics

Fashion (19.2%)

Hobby & Leisure (18.7%)

Top 20 websites include

Google, Facebook, Youtube, Lazlogistics, Messenger.com, Instagram, Casinoplus, TikTok, Yahoo, X, ChatGPT, Reddit, Roblox, Shopee, BingoPlus, Canva, Netflix, Wikipedia, Lazada, Discord

Top Content Categories

Social media & Messaging 6 out of top twenty are Social Media websites

Gaming & gambling 3 out of top twenty are Gaming websites.

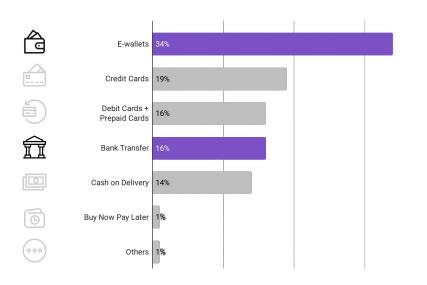
E-commerce

2 out of top twenty are E-commerce websites.



PAYMENTS METHODS. PHILIPPINES

Popularity of e-commerce payment methods



Market Projection

28.5%

Annual CAGR growth rate of Digital Payments during 2024–2029

\$292.1B

Anticipated Digital Payments transaction value in 2029 compared to current \$83.5B

sources: Statista, Oct 2024





| Method | QR PH / Instapay |
|---------------------|---|
| Туре | Bank Transfer |
| Category | Bank |
| Payments | Yes |
| Disbursements | Yes |
| Authorization speed | Instant |
| Refunds | Yes, full & partial |
| Available with | 87+ participating banks and e-wallets, including top commercial banks |

InstaPay QR is a key feature of InstaPay, a real-time electronic fund transfer service in the Philippines. This system streamlines bank transfers between banks and e-wallets through a standardized QR code. By simplifying transactions, InstaPay QR delivers a seamless payment experience for both businesses and consumers, driving convenience and fostering greater financial inclusion across the country

- InstaPay provides a simplified address "IPA" for transfers instead of using account number, making it ideal for urgent transactions
- Anyone with a Peso bank account or e-wallet is eligible to use InstaPay
- The Central Bank of the Philippines (Bangko Sentral ng Pilipinas) is actively promoting InstaPay as a key step toward building a more inclusive and cashless society. Its efforts have made InstaPay an essential tool for enabling seamless, real-time digital transactions for millions across the country



19M users 16% population















| Method | Pay by Bank |
|---------------------|---|
| Туре | Bank Transfer |
| Category | Bank |
| Payments | Yes |
| Disbursements | No |
| Authorization speed | Instant |
| Refunds | Yes, full & partial |
| Available with | Banks, fintechs, e-comm, utility websites |

Pay by Bank (BPI, UBP, BDO, Metrobank, LandBank, RCBC) in the Philippines are ad-hoc bank account details to receive bank payments to real bank accounts without sharing the underlying bank details. Each bank has their own system of creating and managing VAs

Reasons for popularity



Personalized, streamlined, and innovative financial services, offering customers a more convenient and efficient experience



Collaboration and partnerships between traditional banks and fintech firms, fostering a more competitive and diverse financial ecosystem



Access to a wider range of financial products



Government and regulatory support for open banking initiatives



50M users33% population



| Method | GCash |
|---------------------|---|
| Туре | E-wallet |
| Category | Wallet |
| Payments | Yes |
| Disbursements | No |
| Authorization speed | Instant |
| Refunds | Yes, full & partial |
| Available with | Banks & Fintechs, retail, transportation, utilities, e-commerce |

GCash is a popular e-wallet in the Philippines which is widely used by customers to send or receive funds, pay bills and shop online

- GCash has a user-friendly mobile app that's accessible to most Filipinos with smartphones
- GCash is accepted at a vast network of merchants (400+ billers), from major retailers and restaurants to smaller businesses and even street vendors
- GCash allows people without traditional bank accounts to participate in the digital economy, making financial services accessible to a wider population. In partnership with CIMB allow to open a savings account with no initial deposit
- GCash enables users to stretch their budgets with GCredit based on users' GScore
- GCash subsides Philippines forests by giving the users points for "green activities" which can be exchanged for planting a tree



76M users 63% population

maya

| Method | Maya |
|---------------------|--|
| Туре | E-wallet |
| Category | Wallet |
| Payments | Yes |
| Disbursements | No |
| Authorization speed | Instant |
| Refunds | Yes, full & partial |
| Available with | Banks, fintechs, retail, utilities, e-commerce |

Maya is a popular e-wallet. It offers a widely used payment solution with a user-friendly payment process in the Philippines

- Maya offers digital payments, money transfers, bill payments, investments, and online shopping—no cash needed
- Maya is widely accepted by various merchants, online platforms, and establishments in the Philippines
- As a licensed bank, Maya combines digital convenience with the security of regulated financial services
- Maya offers a stunning 14% interest p.a., much higher than market average of 4%
- Maya offers personalization, giving users liberty of putting the username of their choice on the card
- Maya adds features like QR payments, virtual cards, and merchant partnerships to enhance user experience



44M users **37%** population

GrabPay

| Method | GrabPay |
|---------------------|---|
| Туре | E-wallet |
| Category | Wallet |
| Payments | Yes |
| Disbursements | No |
| Authorization speed | Instant |
| Refunds | Yes |
| Available with | Grab ride-hailing and delivery service, e-commerce, bills payment, p2p transfers |

GrabPay is a digital wallet offered by Grab. GrabPay simplifies everyday transactions by seamlessly integrating payments into Grab's ecosystem, allowing users to make cashless payments for Grab services (e.g., rides, food delivery), as well as for online and in-store purchases with other third-party businesses

- Broad adoption due to convenience and low cost of services, including embedded payments of Grab Pay
- Embedded in-app services including everyday use cases like transportation, food delivery, and online shopping
- Rewards and promotions within the app, e.g. users may earn GrabRewards points
- Grab wallet can be topped up through grab drivers during a ride



100M users 15% population



| Method | Coins.ph |
|--------------------------|---|
| Туре | Crypto |
| Category | Wallet |
| Payments | Yes |
| Disbursements | No |
| Authorization speed | Instant |
| Refunds | No |
| Available with 8b.world | Cryptocurrency Transactions, Bill Payments, Mobile Load Purchases, Money Transfers, Game Top-Ups, Remittances |

Coins.ph is a versatile digital wallet and cryptocurrency exchange widely used in the Philippines. It allows individuals—from beginners to seasoned traders—to buy, send, and receive cryptocurrencies, pay bills, and purchase mobile load seamlessly.

Reasons for popularity



Accessibility: The app targets the unbanked demographic, allowing users without bank accounts to access essential financial services directly from their smartphones



Comprehensive Services: Coins.ph offers a wide range of functionalities, including cryptocurrency management (supporting over 90 cryptocurrencies), bill payments for more than 120 types of bills, cash-in and cash-out services through an extensive network of over 33.000 partner locations nationwide



m Regulatory Compliance: Coins.ph is licensed by the Bangko Sentral ng Pilipinas (BSP) as both a Virtual Currency and Electronic Money Issuer



Innovative Technology: Utilizing blockchain technology allows for instant cross-border transactions and contributes to the overall efficiency of the service



18M users

PESONet

| Method | PESONet |
|---------------------|------------------------------------|
| Туре | Bank Transfer |
| Category | Bank |
| Payments | No |
| Disbursements | Yes |
| Authorization speed | Instant |
| Refunds | Yes, full & partial |
| Available with | Banks & fintechs, used for payouts |

PESONet, introduced by the Philippine Payments Management Company (PPMC) as part of the National Retail Payment System (NRPS) initiative, allows individuals and businesses to transfer funds for various purposes, such as paying bills, purchasing goods, or sending money to others.

- PESONet connects multiple participating banks and financial institutions, providing users with broad access to different financial services
- Users can initiate transactions through various channels, including online banking and mobile apps
- In 2023 there were 91 million transactions with 7.27 trillion pesos value through PESONet

